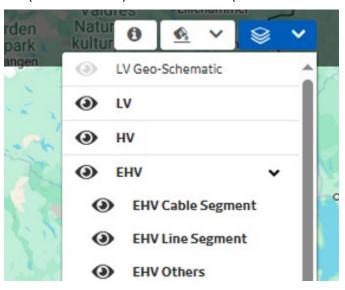
1. Changes in EO Web from the previous version.

The current and upgraded version of EO web look very similar but there are some small changes.

1. EHV Layers have been split in EHV Cable Segments (Underground cables) EHV Line Segments (Overhead lines) and EHV Others (SHET Transmission network)



2. Hints and tips

1. Logging in.

You don't need to login via remote desktop, you can login through your normal browser - see separate document on how to login.

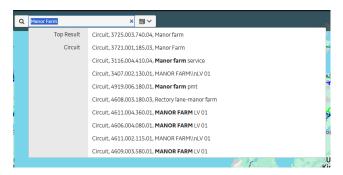
2. Fast searching.

Always use the search bar in the top left corner of the screen, instead of using the find tool. This works much faster.

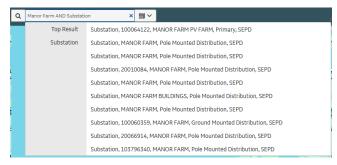


You can search a Substation by name

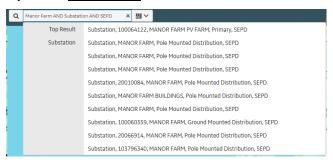




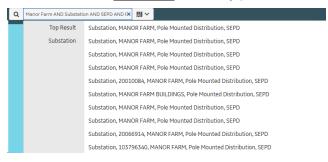
In this case the first result when searching only shows circuits, you can limit the search for substations by adding **AND Substation** in the search box.



If you add **AND SEPD** it will filter the Substations called Manor Farm in SEPD.

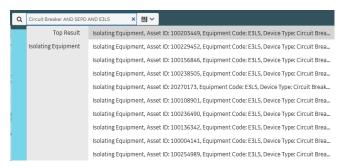


You can also add AND Pole to filter by pole mounted Substations

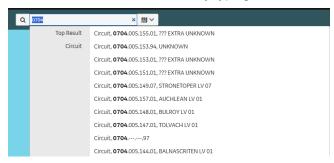


This example shows how to find substations but the same can be done with Isolating Equipments.





You can also search for circuits by typing the NRN in the search box



3. Known issues and how to solve them.

Some issues have been already identified while testing in UAT and PRE, the Software Developer General Electric needs to provide a fix for the issues but they have provided mitigation actions until the issues are resolved. See below the known issues and the mitigation actions to overcome the issues.

1. Issue: Blue screen covering the map view when searching a Substation



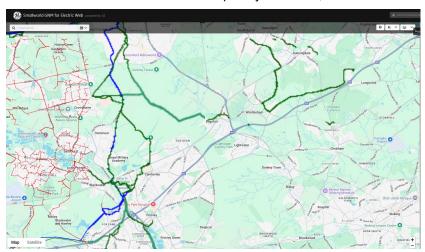
Fix: Click in refresh icon ^C in your navigator and the blue should disappear.

2. **Issue:** The background map doesn't correspond to the zoom level



Fix: Click in refresh icon [©] and the correct background map should be displayed.

3. **Issue:** The network hasn't been completely rendered, or the render has stopped.



Fix: Click in refresh icon [©] and the correct background map should be displayed.