

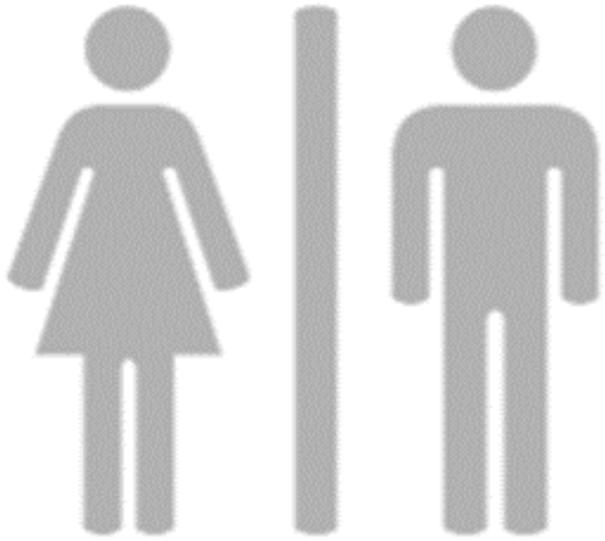
ICP IDNO engagement event and CinC forum

6th February 2020



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Electricity Networks

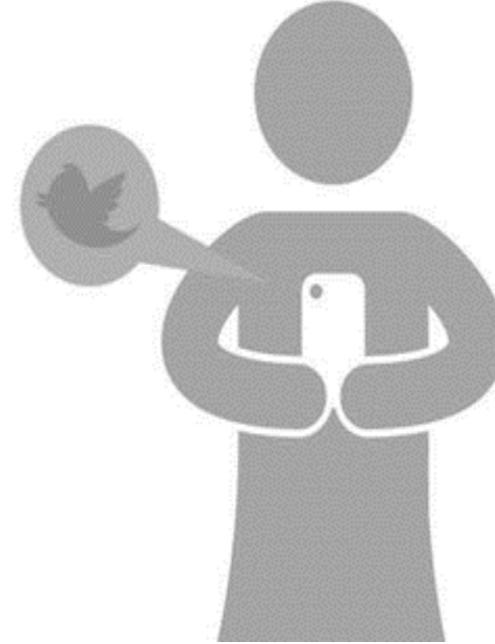
Housekeeping



Toilets



Fire alarms & Fire exits



**Please put phones on
silent**



**Please take time to
give us feedback**

Agenda

Welcome and Introduction with Safety Moment Andy Thomas & Paul Coombs	9:30am
ICE Updates and introduction to Slido Sian Hughes	9:35am
Breakouts – 30 minutes each (rotating) G81 – John Baker and Paul Dawson-Plincke Website/application – James Byrne and Sian Hughes Design – James Stapley and Foteini Plyta	10am
Wrap up and Slido Sian Hughes Andy Thomas	11:30am
Break	11:35am
ICP Forum – chaired by David Overman Followed by a networking lunch in the restaurant	11:45-12:45pm

SSEN staff

Andy Thomas – Operations Manager Competition in Connections

Maryline Guinard – Commercial Policy Analyst – Competition in Connections Policy

John Baker – Senior Technical Authority

Raaj Bains – Senior Legal Manager

James Byrne - Application Team

Tom Fellows - Account Manager

Sian Hughes – Lead ICE Team Manager

Debbie Watts – Connections Engagement Coordinator

James Stapley – Network Connections Design Manager

Paul Dawson-Plincke – Network Connections Designer

Foteini Plyta – Network Connections Designer

Paul Coombs – SHE team

Andrew Barker – SHE team

Safety moment



A man wearing a yellow hard hat and a high-visibility yellow and grey jacket stands in an electrical substation. The background shows various electrical equipment and structures under a clear blue sky. The text 'Paul Coombs' and 'SSEN SHE Team' is overlaid on the left side of the image.

Paul Coombs
SSEN SHE Team



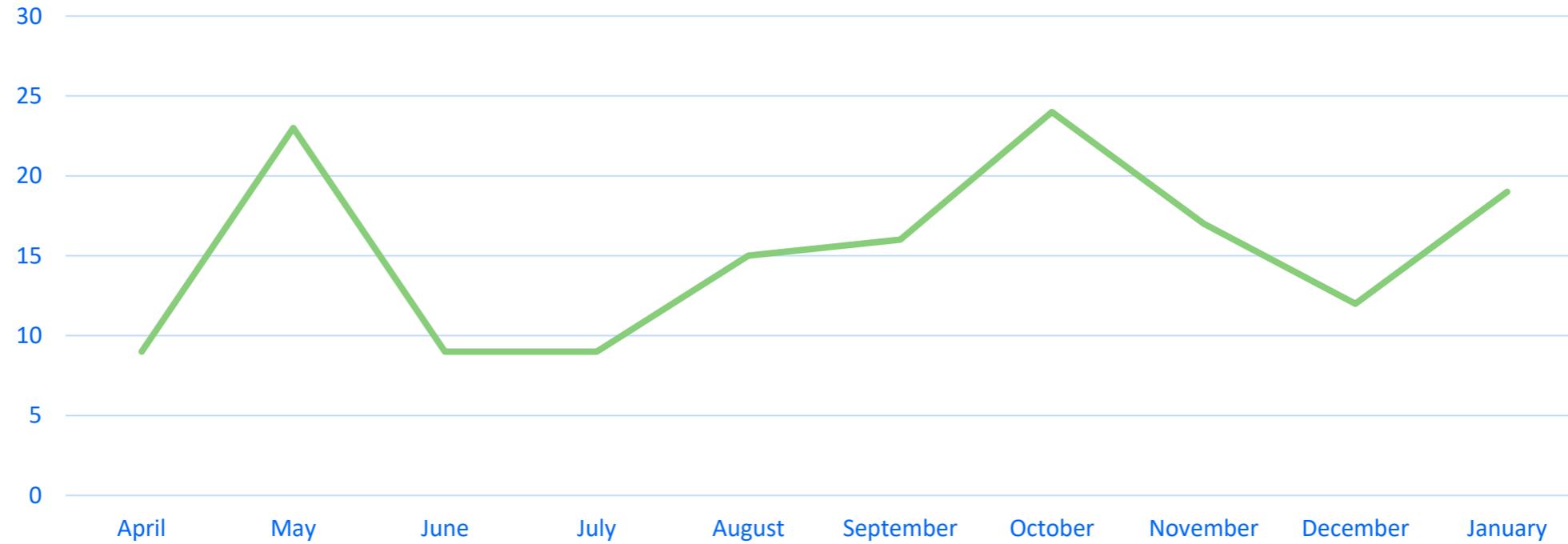
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Aims & Objectives

- Flavour for overall SHE Performance
- Discuss Utility Strikes within SSEN
- Collective Opportunities for improvement.
- Robust processes - Plan, Scan & Adapt.
- Collaborative Approach - Your innovations or ideas.
- Discuss future Contractor Engagement day(s)
- Q&A

SSEN Utility Damages

2019/2020 YTD



Total Contractor Utility Damages

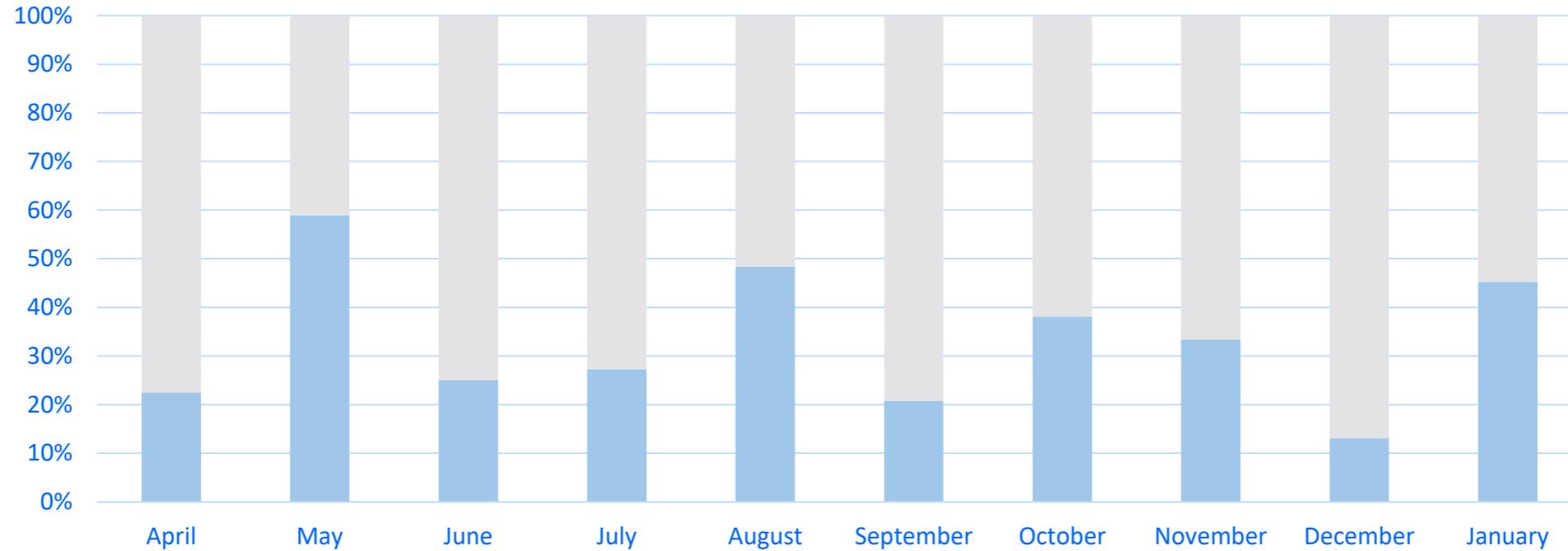
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SSEN Utility Damages

2019/2020 YTD



YTD Contractor Utility Damages vs. all Contractor Incidents

30%



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Associated Costs

- The personal cost of an injury to a colleague can be life changing to themselves and their family.
- We should also consider the financial implications to utility strikes;
- Utility Strike (Electrical only) indicative average repair costs of £7660 each.
- All utility repair costs for 2018-19 – £2.1m Million.
- Estimated costs for 2019-20, to date - £1.7m.

Plus;

- What about the costs associated to our collective reputational value?



Opportunities for improvement!!

- **Plan, Scan & Adapt**
 - Robust drawings.
 - Quality scanning equipment.
 - Auditable trail of complete scanning. (What, where & estimated depths)
 - Competently trained, confident staff. (HSG 47 or PAS 128)
 - On site teams 'managing up', stopping if necessary.
 - Adapting to find a safe solution to recommence work.
 - Potential innovations to improve our collective partnership standards.
 - Our next contractor safety day workshop – 2nd April 2020.
 - Bring your ideas please!



Incentive on Connections Engagement

Siân Hughes

Lead ICE Manager



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Completed Commitments

GIS

Heat
Maps

G81

COE

Project
tracking

Appendix
G

SWRR

Coming Soon

Work with
Government, LA &
related partnerships
on EV

Email template to
show next steps in
Unmetered
Connections Journey

Unmetered
Connections Journey
Video

EV Strategy

New Website
Navigation

Review opportunities
to make more
connection activities
contestable

You Said, We Did/Are Doing

Technical EV Policy
Updated Diversity for EV
Internal Refocus sessions
Engagement Review

Connections Customers Steering Panel

Round table discussions to discuss and prioritise identified future commitments for 20/21
Senior Leadership team will be present

11th March Black Watch Museum, Perth

31st March Village Hotel, Portsmouth



Breakouts

Design

G81

Website Application