

Flowchart for Large or Multiple Connections

Non-Contestable Works are works which are necessary for the provision of a connection that only we can provide, usually the final connection to our existing network.

Contestable Works are works which can be provided by third parties such as Independent Connection Providers (ICPs) or Independent Distribution Network Operators (IDNOs).

For further details on your connection choices please see our [You have a choice](#) information.

At this stage, equipment required to make your connection will be ordered. Your allocated Connection Manager will advise you of likely delivery timescales (e.g. substation equipment – up to 12 weeks).

Low Voltage - not more than 1kV.
High Voltage – more than 1KV but not more than 22kV.
Extra High Voltage – More than 22kV but not more than 72kV.

Any excavations required in the public highway require notice to be given to the Local Roads Authority and other utility companies.

If you accept our "All Works" quote we will notify the relevant parties. If you have appointed an ICP to carry out the Contestable Works they will notify the relevant parties.

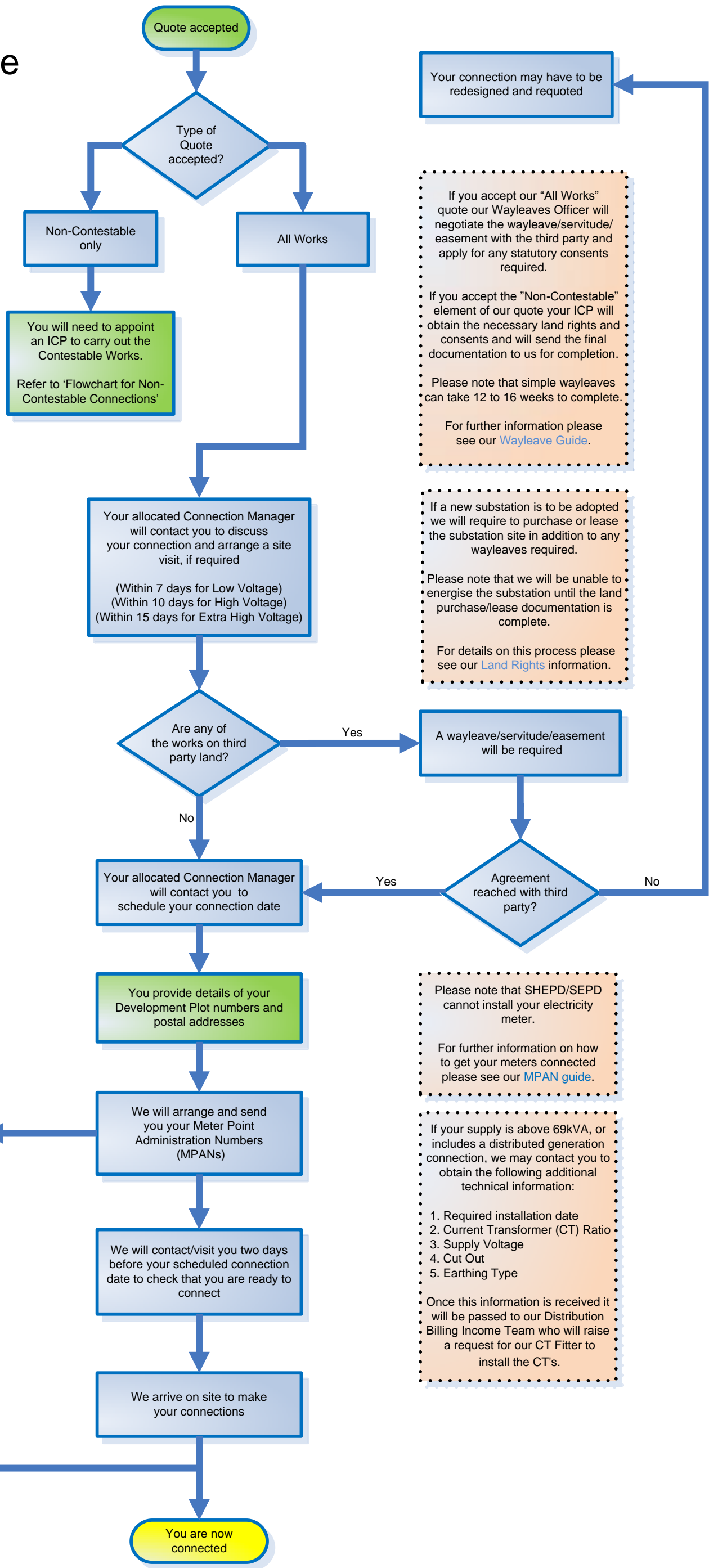
The following periods of notice are required:

- **3 days** for minor works (works with a planned duration of three days or less).
- **10 days** for standard works (works with a planned duration of between four and ten days).
- **3 months** for major works (works requiring a temporary traffic order or with a planned duration of 11 days or more).

You register your MPANs with your preferred electricity provider
 (Please allow 28 days for registration)

You notify your preferred electricity provider of your scheduled connection date
 (Normally 10 days notice is required)

Your preferred electricity provider will arrange for your meters to be installed



If you accept our "All Works" quote our Wayleaves Officer will negotiate the wayleave/servitude/easement with the third party and apply for any statutory consents required.

If you accept the "Non-Contestable" element of our quote your ICP will obtain the necessary land rights and consents and will send the final documentation to us for completion.

Please note that simple wayleaves can take 12 to 16 weeks to complete.

For further information please see our [Wayleave Guide](#).

If a new substation is to be adopted we will require to purchase or lease the substation site in addition to any wayleaves required.

Please note that we will be unable to energise the substation until the land purchase/lease documentation is complete.

For details on this process please see our [Land Rights](#) information.

Please note that SHEPD/SEPD cannot install your electricity meter.

For further information on how to get your meters connected please see our [MPAN guide](#).

If your supply is above 69kVA, or includes a distributed generation connection, we may contact you to obtain the following additional technical information:

1. Required installation date
2. Current Transformer (CT) Ratio
3. Supply Voltage
4. Cut Out
5. Earthing Type

Once this information is received it will be passed to our Distribution Billing Income Team who will raise a request for our CT Fitter to install the CT's.